

Privacy Policy

ACTIVAX LTD. (“the company”) places a high priority on the privacy of clients, both present and former. This Privacy Policy describes how the company collects, uses, and protects the personal information of the clients. The client is not required to furnish any additional information beyond that, which has already been provided to the company. This Privacy Policy explains the manner in which we collect and maintain nonpublic information about our clients (such as your full name, mailing address, identification number, passport, driver’s license, etc., henceforth "information").

By providing information, the client gives his/her consent to collect, use, and store the information in the manner explained herein. By visiting the website and using the company’s services, the client acknowledges and agrees with this Privacy Policy.

Collection of personal information

The company collects information from the client when he/she:

- a) opens an account and provides information through electronic registration forms;
- b) makes a transaction including when he/she deposits and withdraws funds.

Additionally, from time to time, the company may collect information about its clients from third-party entities, such as information about the client’s credit history agencies. The information the company collects directly from the client may include information required to communicate with the client, such as address, phone number, and e-mail. Furthermore, the company may collect other identifiable information, such as identification numbers and/or passport/tax registration number and also demographic information, such as ZIP code, age, gender, birth date, etc.

Use of personal information

To personalize the client’s experience

The client information helps the company better respond to his/her individual needs.

To improve the website

The company continually strives to improve the website’s offerings based on the information and the feedback the company receives from the client.

To improve client service

The client information helps the company more effectively respond to client service requests and support needs.

To administer a contest, promotion, survey, or other site feature

To send periodic emails

Sharing information

The company does not disclose or share information about any of its clients (whether active or inactive) to any affiliated third parties or non-affiliated third parties other than in the manners and the entities set forth below:

To service providers for the purpose of opening, operating, and servicing the client's account. Such service providers may include attorneys, accountants, auditors, financiers, introducing brokers for translation services, and other professionals.

To protect against fraud, unauthorized transactions (such as money laundering), claims, or other liabilities.

Use of cookies

A cookie is a small piece of data sent from a website and stored in a client's web browser while the client is visiting the website. Cookies store information such as passwords (encrypted), usernames, shopping cart, certain preferences, etc. allowing visitors to visit sites repeatedly without having to enter the same information over and over. The company uses cookies to gather information about the client's access to the website and other services the company provides.

Security and integrity of information

The company implements a variety of security measures to maintain the safety of the client's personal information. The company uses Secure Socket Layer (SSL) encryption technology in order to protect certain information that the client submits. This type of technology protects the client from having his/her information intercepted by anyone other than the company. The company also uses other safeguards such as firewalls, authentication systems (e.g., passwords and personal identification numbers), and access control mechanisms to control unauthorized access to systems and data. The company restricts access to information at its offices so that only officers and/or employees who need to know the information have access to it.

Links

The website may contain links to other websites on the internet. The company is not responsible for the contents of those sites or for any other privacy practices on those internet sites. The client should read the terms of use and the privacy statements of any website that he/she may link to from the company website.

Acceptance by the client

Being the client of the company and actively using its services, its software and/or hardware that allow carrying out professional activity on the financial markets, the client accepts the Privacy Policy described in the present Privacy Policy.

Request for Data Deletion

If a client wishes to request the deletion of their personal data, they can do so by contacting us at support@activax.com. The company will process such requests in accordance with applicable laws and regulations, and ensure that the client's data is deleted in a secure and timely manner.